Problem Statements – EduTutor AI

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Team ID: LTVIP2025TMID29198

Project Name: EduTutor AI – Personalized Learning with Generative AI

Maximum Marks: 2 Marks

# Customer Problem Statement Template

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.  
  
A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you’ll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

## Example Format:

I am (Customer)  
I’m trying to (Goal or task)  
But (Problem or obstacle)  
Because (Underlying reason)  
Which makes me feel (Emotion/frustration caused)

## EduTutor AI – Problem Statements

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| --- | --- | --- | --- | --- | --- |
| Problem Statement (PS) | I am (Customer) | I’m trying to | But | Because | Which makes me feel |
| PS-1 | A student preparing for exams | find quizzes tailored to my topic and learning level | most platforms offer generic or fixed quizzes | they do not adapt to my pace or learning needs | frustrated and unmotivated to study |
| PS-2 | An educator managing 50+ students | track each student’s quiz performance and give targeted feedback | I don’t have proper tools for individual-level analytics | current tools lack personalization and insights | overwhelmed and less effective as a teacher |